

## Brent Bader

---

**From:** Brent Bader  
**Sent:** Wednesday, January 11, 2023 6:29 PM  
**To:** Anzelc, JoLynn  
**Cc:** Gibbs, Allen  
**Subject:** RE: Carus | Contact Info Needed

Understood, thank you.

**Brent Bader**  
Director of Public Relations and Community Development  
Deputy City Clerk  
FOIA Officer  
City of La Salle  
745 Second Street  
La Salle, IL 61301-2501  
P: 815-223-3755 x 5028  
F: 815-223-9508  
[www.lasalle-il.gov](http://www.lasalle-il.gov)



---

**From:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>  
**Sent:** Wednesday, January 11, 2023 6:26 PM  
**To:** Brent Bader <b.bader@lasalle-il.gov>  
**Cc:** Gibbs, Allen <Allen.Gibbs@carusllc.com>  
**Subject:** RE: Carus | Contact Info Needed

Brent,

We had a hiccup with the hotline # and it has been changed to 815-224-6622.



**JoLynn Anzelc**  
Communications Manager  
815-224-6535 | [REDACTED]  
[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)  
[carusllc.com](http://carusllc.com)

---

**From:** Anzelc, JoLynn  
**Sent:** Wednesday, January 11, 2023 6:18 PM  
**To:** Brent Bader <b.bader@lasalle-il.gov>  
**Cc:** Gibbs, Allen <Allen.Gibbs@carusllc.com>  
**Subject:** RE: Carus | Contact Info Needed

Brent,

Thanks for sending that over to me. Allen mentioned you requested a copy of his statement from this afternoon. See attached.



**JoLynn Anzelc**  
Communications Manager  
815-224-6535 | [REDACTED]  
[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)  
[carusllc.com](http://carusllc.com)

---

**From:** Brent Bader <[b.bader@lasalle-il.gov](mailto:b.bader@lasalle-il.gov)>  
**Sent:** Wednesday, January 11, 2023 6:00 PM  
**To:** Anzelc, JoLynn <[JoLynn.Anzelc@carusllc.com](mailto:JoLynn.Anzelc@carusllc.com)>  
**Subject:** Re: Carus | Contact Info Needed

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Hi JoLynn,

You can contact Chris Pozzi on her cell at [REDACTED]

If she is unavailable, I am told thr Sheriff's Office is 24-hour dispatch for health department. 433-2161.

Thanks,

Brent

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**From:** Anzelc, JoLynn <[JoLynn.Anzelc@carusllc.com](mailto:JoLynn.Anzelc@carusllc.com)>  
**Sent:** Wednesday, January 11, 2023 5:47:59 PM  
**To:** Brent Bader <[b.bader@lasalle-il.gov](mailto:b.bader@lasalle-il.gov)>  
**Subject:** Carus | Contact Info Needed

Brent,

Thank you for managing the press briefing this afternoon. We appreciate your support during this time.

I understand John Stewart, Plant Manager is headed back to City Hall to meet with the emergency response team onsite.

Can you provide me with contact information for someone at the LaSalle County Healthy Department?

Thank you,



**JoLynn Anzelc**  
Communications Manager  
815-224-6535 | [REDACTED]  
[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)



## Brent Bader

---

**From:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>  
**Sent:** Monday, January 16, 2023 9:57 AM  
**To:** Brent Bader  
**Subject:** RE: La Salle - IEPA - USEPA release regarding long-term cleanup transition

Thanks for sharing.



**JoLynn Anzelc**  
Communications Manager  
815-224-6535 | [REDACTED]  
[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)  
[carusllc.com](http://carusllc.com)

---

**From:** Brent Bader <b.bader@lasalle-il.gov>  
**Sent:** Friday, January 13, 2023 4:08 PM  
**To:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>  
**Subject:** La Salle - IEPA - USEPA release regarding long-term cleanup transition

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click links or open attachments unless you know the content is safe.

Hi JoLynn,

This was the update from the IEPA, USEPA and us just letting everyone know it's in a long-term cleanup plan now.

Thank you and have a great weekend,

**Brent Bader**  
Director of Public Relations and Community Development  
Deputy City Clerk  
FOIA Officer  
City of La Salle  
745 Second Street  
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# City of La Salle

La Salle County, Illinois

City Offices – 745 Second Street – La Salle, Illinois 61301-2501

Bus: 815-223-3755

Fax: 815-223-9508

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## Local, state and federal agencies announce Carus, LLC chemical fire site in La Salle, Illinois moves to long-term cleanup

*Federal and state Environmental Protection Agencies will oversee the cleanup by Carus*

Press Contacts:

Brent Bader, City of La Salle, [b.bader@lasalle-il.gov](mailto:b.bader@lasalle-il.gov)

Rachel Bassler, U.S. Environmental Protection Agency, [Linduska.rachel@epa.gov](mailto:Linduska.rachel@epa.gov)

Kim Biggs, Illinois Environmental Protection Agency, [kim.biggs@illinois.gov](mailto:kim.biggs@illinois.gov)

**La Salle, Illinois (January 13, 2023)** – The City of La Salle, La Salle County Emergency Management Agency, Illinois Environmental Protection Agency (IEPA), and U.S. Environmental Protection Agency (U.S. EPA) announced that the response to the chemical fire at the Carus, LLC facility in La Salle, Illinois, has entered a long-term cleanup phase now that the fire is out. The company will conduct the cleanup under U.S. EPA and IEPA oversight.

Residents are advised to use water when cleaning residue off their property or call the hotline established by Carus at 815-224-6662 for assistance.

U.S. EPA air monitoring has ended and data show no levels of concern. Carus will continue air monitoring during cleanup. IEPA and Illinois Department of Natural Resources conducted water sampling and visual inspections of the Little Vermilion River finding no detections of chemicals of concern. Additional samples collected by Illinois EPA at the site and in the community are being analyzed and will be made available. Local, state and federal agencies and the facility have established a multi-agency coordination group to continue to provide updates and coordination on the cleanup.

The La Salle County Health Department encourages anyone with concerns about their health to contact their doctor. For questions about pets, contact your local veterinarian. Questions specific to livestock can be directed to the Illinois Department of Agriculture at 217-782-4944.

For more information, please visit the [City of La Salle’s website](#), which includes links to air monitoring data.

*The City of La Salle is an equal opportunity provider and employer*

**Jeff Grove**  
Mayor  
815-223-3755 x5028

**John Duncan**  
Finance Director  
815-223-3755 x5029

**Brian Brown, PE**  
City Engineer  
815-223-7041

**Curt Bedei**  
Economic Dev. Director  
815-488-4442

**Brent Bader**  
Community Dev. & Public  
Relations Director  
Deputy City Clerk  
815-223-3755 x5028

**Patrick Watson**  
Supt. of Public Works  
815-223-3755 x5022

**Lynda Kasik**  
Parks and Rec  
Director  
815-488-1395

**Andy Bacidore**  
Building  
Inspector  
815-228-9218

**Jerry Janick**  
Fire Chief  
815-223-0834

**Mike Smudzinski**  
Police Chief  
815-223-2131

**Amy Quinn**  
City Clerk  
815-223-3755 x5028

**Virginia  
Kochanowski**  
City Treasurer  
815-224-1191

**Jim McPhedran**  
City Attorney  
Meyers & Flowers  
815-223-0230

## Brent Bader

---

**From:** Stroner, Sarah <Sarah.Stroner@carusllc.com>  
**Sent:** Tuesday, January 17, 2023 5:06 PM  
**To:** Brent Bader; Anzelc, JoLynn; cpozzi@lasallecountyil.gov  
**Cc:** Kreiser, Becky  
**Subject:** RE: City of La Salle and La Salle County Health Department daily hotline updates

Hi Brent and Chris!

It's great to "virtually" meet you! I just spent my first day working with the team on the hotline and am working on getting my arms around the data. Becky Kreiser has also been looped into our team and she is the individual that works with all of our insurance companies as we continue to navigate this situation.

What I can tell you as of right now is that the number of property related concerns far outweigh the number of health related concerns. Of the property related concerns, homes and vehicles are the top two reasons why people are calling the hotline.

I'm thinking that maybe a call with the two of you, Becky and myself would be helpful in the next day or two. If so, please let me know your availability and we can work to get something scheduled!

Thanks,



**Sarah Stroner**  
Sr. HR Business Partner  
815-224-6638 | [REDACTED]  
[sarah.stroner@carusllc.com](mailto:sarah.stroner@carusllc.com)  
[carusllc.com](http://carusllc.com)

---

**From:** Brent Bader <b.bader@lasalle-il.gov>  
**Sent:** Tuesday, January 17, 2023 4:46 PM  
**To:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>; cpozzi@lasallecountyil.gov; Stroner, Sarah <Sarah.Stroner@carusllc.com>  
**Subject:** RE: City of La Salle and La Salle County Health Department daily hotline updates

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Hi, Sarah!

I appreciate your time in helping get us data information as you can. JoLynn and I discussed possibly being looped in on the spreadsheet already being maintained. I know Chris will also be interested in identifying any health-related calls as well. I understand most of these will be referred to primary physicians but this also gives us an idea of what the current concerns of the community are as well as assists us if there's any need for further information outreach as well.

I look forward to working with you as we look to get information on how the hotline has been going so far.

Thank you!

**Brent Bader**  
Director of Public Relations and Community Development

Deputy City Clerk  
FOIA Officer  
City of La Salle  
745 Second Street  
La Salle, IL 61301-2501  
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---

**From:** Anzelc, JoLynn <[JoLynn.Anzelc@carusllc.com](mailto:JoLynn.Anzelc@carusllc.com)>  
**Sent:** Monday, January 16, 2023 4:32 PM  
**To:** Brent Bader <[b.bader@lasalle-il.gov](mailto:b.bader@lasalle-il.gov)>; [cpozzi@lasallecountyil.gov](mailto:cpozzi@lasallecountyil.gov); Stroner, Sarah <[Sarah.Stroner@carusllc.com](mailto:Sarah.Stroner@carusllc.com)>  
**Subject:** FW: City of La Salle and La Salle County Health Department daily hotline updates

Brent and Chris,

I want to introduce you to Sarah Stroner, our Senior Human Resource Business Partner.

She has graciously offered to “captain” our Carus community hotline team and she will be managing our daily data rollup. Sarah will be the best point of contact for any questions you have about the hotline, and she will be proactively updating you with data about our accomplishments.

I am of course still available as a contact person for anything Carus related!



**JoLynn Anzelc**  
Communications Manager  
815-224-6535 | [REDACTED]  
[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)  
[carusllc.com](http://carusllc.com)

---

**From:** Tim Postula <[tim.postula@gmail.com](mailto:tim.postula@gmail.com)>  
**Sent:** Monday, January 16, 2023 11:43 AM  
**To:** Anzelc, JoLynn <[JoLynn.Anzelc@carusllc.com](mailto:JoLynn.Anzelc@carusllc.com)>  
**Subject:** Fwd: City of La Salle and La Salle County Health Department daily hotline updates

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----- Forwarded message -----

From: **Brent Bader** <[b.bader@lasalle-il.gov](mailto:b.bader@lasalle-il.gov)>  
Date: Sat, Jan 14, 2023 at 2:42 PM

Subject: City of La Salle and La Salle County Health Department daily hotline updates  
To: Tim Postula <[tim.postula@gmail.com](mailto:tim.postula@gmail.com)>, Chris Pozzi <[cpozzi@lasallemountyil.gov](mailto:cpozzi@lasallemountyil.gov)>

Hello all,

I'm following up on the conversation I've had with Tim regarding a daily update on the status of the hotline calls. Thank you for being agreeable and continuing to be transparent with regards to resident concerns. It's certainly a relief to know that most of the concerns we've heard thus far with regards to staining are being addressed. As discussed on the phone, both myself and Chris Pozzi with the La Salle County Health Department would like to be in the loop with regards to what you're seeing on the calls. This will give us all a great understanding of what the residents' concerns are, how they're being addressed and if there's something we can do to help information outreach. I can then also take this information back to City officials as well as residents when we are asked if residents' concerns are being addressed by Carus.

As discussed on the phone, I figured the best way to do that between the three parties is to operate a shared spreadsheet. It shouldn't be too difficult to update this daily especially when those calls begin to dwindle in the coming days as people have their concerns addressed. I've attached a link below to a spreadsheet I made that we should all be able to see.

[Carus Hotline Log - City of La Salle and La Salle County Health Department Updates](#)

If we can, as time allows, backdate the calls received so far as I expect those will be the most calls received. This way we have an idea of how it's been going thus far.

Feel free to reach out with any questions and thank you!

**Brent Bader**

Director of Public Relations and Community Development

Deputy City Clerk

FOIA Officer

City of La Salle

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## Brent Bader

---

**From:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>  
**Sent:** Wednesday, January 18, 2023 5:15 PM  
**To:** Brent Bader  
**Cc:** Swingel, Ashley  
**Subject:** RE: Carus | Community Cleanup Press Release

Brent,

Thanks for the update. I saw the FAQ document go live today on the EPA website as well as the City of LaSalle website and Facebook. We were happy to provide support to get that document finalized!

We'll plan to update some of the stats in the community cleanup press release and issue with the Mayor's quote. Thank you for sharing some of his sentiments with us.

We appreciate your partnership, and I'm sure we'll speak again soon.

Have a good night,



**JoLynn Anzelc**  
Communications Manager  
815-224-6535 | [REDACTED]  
[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)  
[carusllc.com](http://carusllc.com)

---

**From:** Brent Bader <b.bader@lasalle-il.gov>  
**Sent:** Wednesday, January 18, 2023 2:03 PM  
**To:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>  
**Cc:** Swingel, Ashley <Ashley.Swingel@carusllc.com>  
**Subject:** RE: Carus | Community Cleanup Press Release

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Hi JoLynn,

And hello Ashley! I worked with Beth quite a bit while she was over here and can't say enough great things about her and her work ethic. I was very lucky to have her office close to mine to bounce ideas off and, occasionally as needed, morale support! I hope her and your Dad are enjoying their retirement, as they both have earned it!

I think, at this time, we've resolved to not releasing press releases beyond official City Hall notifications or public health and safety notices through conjunction with the U.S. EPA. We're not directly involved in the cleanup efforts and we have not received much in the way of calls this week which I'm hoping is a sign that everyone's concerns are being addressed either on the hotline or through the cleaning methods your team is helping residents with.

That being said I did speak to the Mayor regarding this release and his comment that you've drafted. He said he is absolutely fine with the quote running as is in your release. He is appreciative that you are taking the concerns of residents seriously and that any stains or damages sustained as a result of the fire are being addressed promptly.

As far as our communications go, we plan to address questions as best we can with the EPA and in conjunction with your team. I know representatives of the EPA reached out with a few questions we had been receiving and we'll have a Q & A posted to our website yet today with those responses. We'll also post updates, as necessary, following our weekly conversations. These are meant to be strictly informational, just as we endeavor to keep everyone in the loop with regards to the cleanup of the site.

I expect we'll be in communication quite a bit over the coming weeks so I look forward to working with both of you as we continue on the path to getting the site cleaned and the needs and questions of the community addressed.

Thank you both for your work, which I imagine has been tiring in recent days.

It is appreciated,

**Brent Bader**

Director of Public Relations and Community Development

Deputy City Clerk

FOIA Officer

City of La Salle

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---

**From:** Anzelc, JoLynn <[JoLynn.Anzelc@carusllc.com](mailto:JoLynn.Anzelc@carusllc.com)>

**Sent:** Tuesday, January 17, 2023 11:53 AM

**To:** Brent Bader <[b.bader@lasalle-il.gov](mailto:b.bader@lasalle-il.gov)>

**Cc:** Swingel, Ashley <[Ashley.Swingel@carusllc.com](mailto:Ashley.Swingel@carusllc.com)>

**Subject:** Carus | Community Cleanup Press Release

Brent,

Thanks for your time on the phone yesterday. Hopefully you saw my note about the new hotline "captain" Sarah Stroner. She should be in touch soon with an update on hotline calls.

I wanted to give you a quick update on the community cleanup efforts. We drafted the attached press release and received approval internally on the messaging. Would you be open to releasing this as a joint press release from the City? I put in a placeholder quote for the Mayor, please adjust as necessary and feel free to tweak the messaging to include anything else that you think might be valuable.

I'd also like to introduce you to Ashley Swingel, the Marketing and Communications Specialist at Carus. I think you know her mother-in-law – Beth Ketter. Ashley is going to help us get this press release across the finish line so please "reply all" if you have any questions or comments.

Thanks!



**JoLynn Anzelc**

Communications Manager

815-224-6535 | [REDACTED]

[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)

[carusllc.com](http://carusllc.com)



Contact: JoLynn Anzelc  
Phone: 815-224-6535  
[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)

DRAFT

## **Carus LLC Leads Community Cleanup After January 11 Fire**

PERU, IL (DATE) – Carus LLC hosted community car washes on January 12 and January 13, and has partnered with local power washing crews to clean properties impacted by the January 11 fire at the Carus manufacturing facility in LaSalle, Ill.

Just hours after the fire began, Carus established a community hotline for neighbors. Members of the community are invited to call 815-224-6662 with questions or concerns related to the fire. Carus employees are answering calls, providing support and offering complimentary car washes and power washing services.

“Carus team members have answered nearly 200 phone calls,” said Lyndsay Bliss, Vice President of Human Resources. “We are working diligently to respond to everyone in a timely manner, and we are committed to helping our neighbors.”

Carus has donated 42 car washes to community members so far. Late last week, the company hosted two community car washes. Carus employees were on site to greet neighbors and answer questions as locals came to get their vehicles cleaned. The hotline team also delivered car wash tokens to neighbors who were unable to attend the car wash events.

The hotline team has also connected with neighbors who need power washing services at their homes. Power washing work began on January 16. Both car wash and power washing services are available to residents free of charge. Anyone still in need of cleanup is encouraged to call the Carus community hotline at 815-224-6662.

“It is inspiring to see everyone come together in the wake of this fire,” said LaSalle Mayor Jeff Grove. “I am impressed that Carus is acting so quickly to clean up the neighborhood, and I am happy to see other local businesses rally to support these efforts as we all rebound together. This is a testament to the strength of our community.”

As cleanup efforts begin, Carus continues to partner with the City of LaSalle, U.S. Environmental Protection Agency, Illinois Environmental Protection Agency, LaSalle County Health Department and others to prioritize the health and safety of residents.

###

**About Carus**

Carus LLC was founded in 1915 in LaSalle, Ill. and is a family-owned manufacturer of chemical products used by companies and municipalities. The company supplies products and services for municipal water treatment, wastewater, air purification and soil remediation. It is the only US-based manufacturer of its kind. Carus is a member of the American Chemistry Council, and actively participates in the industry's award-winning Responsible Care® initiative, sharing a common commitment to improve environmental, health, safety and security performance.

For more information, visit <https://www.carusllc.com>.

## Brent Bader

---

**From:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>  
**Sent:** Monday, January 23, 2023 1:02 PM  
**To:** John Duncan; Brent Bader; Ruesch, Paul; Kondreck, Robert  
**Subject:** RE: Jamie Hicks

John,

Thanks for reaching out. I've shared these inquiries internally to get some more information.



**JoLynn Anzelc**  
Communications Manager  
815-224-6535 | [REDACTED]  
[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)  
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---

**From:** John Duncan <j.duncan@lasalle-il.gov>  
**Sent:** Monday, January 23, 2023 12:32 PM  
**To:** Brent Bader <b.bader@lasalle-il.gov>; Ruesch, Paul <ruesch.paul@epa.gov>; Kondreck, Robert <kondreck.robert@epa.gov>; Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>  
**Subject:** Jamie Hicks

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click links or open attachments unless you know the content is safe.

Hi JoLynn. Brent is traveling this afternoon so I returned a call we received from Jamie Hicks today. Mr. Hicks resides at 1409 Porter Ave in La Salle and he wished to discuss a couple of things:

1. He would like to know what specifically is being stored at the warehouse location nearby his home. He wants to make sure steps are being taken to prevent any issues with what is being stored in that location.
2. He believes that area should be secured. He indicated there is a paddle lock gate in that location however according to Mr. Hicks the gate is continuously "dummy locked".

Can you discuss these concerns/questions with your team and get back to us?

Thanks for your help!

John S. Duncan

Finance Director | City of La Salle  
779.201.5347  
[www.lasalle-il.gov](http://www.lasalle-il.gov)





## Brent Bader

---

**From:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>  
**Sent:** Tuesday, January 24, 2023 10:08 AM  
**To:** John Duncan; Brent Bader  
**Cc:** Bliss, Lyndsay  
**Subject:** RE: Jamie Hicks

Sorry, I had to wrap up early yesterday for an appointment.

Do you have time to connect today? I'd like to get an update on the City Council meeting and where we left things with Jamie Hicks.

I see he was over at the warehouse again this morning on Facebook live.



**JoLynn Anzelc**  
Communications Manager  
815-224-6535 | [REDACTED]  
[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)  
[carusllc.com](http://carusllc.com)

---

**From:** John Duncan <j.duncan@lasalle-il.gov>  
**Sent:** Monday, January 23, 2023 4:00 PM  
**To:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>; Brent Bader <b.bader@lasalle-il.gov>; Ruesch, Paul <ruesch.paul@epa.gov>; Kondreck, Robert <kondreck.robert@epa.gov>  
**Cc:** Peruba, Cory <Cory.Peruba@carusllc.com>  
**Subject:** RE: Jamie Hicks

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Thank you. This information is helpful. There are trucks delivering to that warehouse regularly and I am sure the next question will be center around what are the trucks delivering if the warehouse does not store any chemicals or material that is used in regular production. Can you help with this as well?

John S. Duncan

Finance Director | City of La Salle  
779.201.5347  
[www.lasalle-il.gov](http://www.lasalle-il.gov)



---

**From:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>

**Sent:** Monday, January 23, 2023 2:20 PM

**To:** John Duncan <j.duncan@lasalle-il.gov>; Brent Bader <b.bader@lasalle-il.gov>; Ruesch, Paul <ruesch.paul@epa.gov>; Kondreck, Robert <kondreck.robert@epa.gov>

**Cc:** Peruba, Cory <Cory.Peruba@carusllc.com>

**Subject:** RE: Jamie Hicks

John,

I wanted to circle back with you and provide some more information about the Carus warehouse in question near Jamie Hicks' home.

The security of property and assets is a top priority for any business, including Carus, and typically we do not share these details with members of the public. In the interest of transparency, I'm happy to provide some information. This property is used for storage, primarily old machine parts and scrap metal. To the best of my knowledge, the warehouse is nearly empty and there are no chemicals stored onsite at this location.

I hope this is helpful.

I have copied Cory Peruba, Director of Environmental Health Safety & Security. I know he has been in frequent contact with Paul and Rob, so I'm keeping him in the loop on this request.



**JoLynn Anzelc**

Communications Manager

815-224-6535 | [REDACTED]

[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)

[carusllc.com](http://carusllc.com)

---

**From:** John Duncan <j.duncan@lasalle-il.gov>

**Sent:** Monday, January 23, 2023 12:32 PM

**To:** Brent Bader <b.bader@lasalle-il.gov>; Ruesch, Paul <ruesch.paul@epa.gov>; Kondreck, Robert <kondreck.robert@epa.gov>; Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>

**Subject:** Jamie Hicks

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Hi JoLynn. Brent is traveling this afternoon so I returned a call we received from Jamie Hicks today. Mr. Hicks resides at 1409 Porter Ave in La Salle and he wished to discuss a couple of things:

1. He would like to know what specifically is being stored at the warehouse location nearby his home. He wants to make sure steps are being taken to prevent any issues with what is being stored in that location.
2. He believes that area should be secured. He indicated there is a paddle lock gate in that location however according to Mr. Hicks the gate is continuously "dummy locked".

Can you discuss these concerns/questions with your team and get back to us?

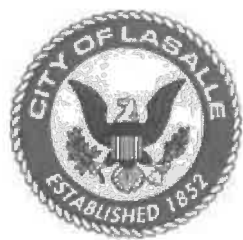
Thanks for your help!

John S. Duncan

Finance Director | City of La Salle

779.201.5347

[www.lasalle-il.gov](http://www.lasalle-il.gov)



## Brent Bader

---

**From:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>  
**Sent:** Tuesday, January 24, 2023 10:19 AM  
**To:** John Duncan; Brent Bader  
**Cc:** Bliss, Lyndsay  
**Subject:** RE: Jamie Hicks

Does 11 work for you? I can setup a Teams link.



**JoLynn Anzelc**  
Communications Manager  
815-224-6535 | [REDACTED]  
[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)  
[carusllc.com](http://carusllc.com)

---

**From:** John Duncan <j.duncan@lasalle-il.gov>  
**Sent:** Tuesday, January 24, 2023 10:09 AM  
**To:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>; Brent Bader <b.bader@lasalle-il.gov>  
**Cc:** Bliss, Lyndsay <Lyndsay.Bliss@carusllc.com>  
**Subject:** RE: Jamie Hicks

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Yes. Brent and I would be available. The sooner the better. Let me know what time works for you.

John S. Duncan

Finance Director | City of La Salle  
779.201.5347  
[www.lasalle-il.gov](http://www.lasalle-il.gov)



---

**From:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>  
**Sent:** Tuesday, January 24, 2023 10:08 AM  
**To:** John Duncan <j.duncan@lasalle-il.gov>; Brent Bader <b.bader@lasalle-il.gov>  
**Cc:** Bliss, Lyndsay <Lyndsay.Bliss@carusllc.com>  
**Subject:** RE: Jamie Hicks

Sorry, I had to wrap up early yesterday for an appointment.

Do you have time to connect today? I'd like to get an update on the City Council meeting and where we left things with Jamie Hicks.

I see he was over at the warehouse again this morning on Facebook live.



**JoLynn Anzelc**  
Communications Manager  
815-224-6535 | [REDACTED]  
[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)  
[carusllc.com](http://carusllc.com)

---

**From:** John Duncan <[j.duncan@lasalle-il.gov](mailto:j.duncan@lasalle-il.gov)>  
**Sent:** Monday, January 23, 2023 4:00 PM  
**To:** Anzelc, JoLynn <[JoLynn.Anzelc@carusllc.com](mailto:JoLynn.Anzelc@carusllc.com)>; Brent Bader <[b.bader@lasalle-il.gov](mailto:b.bader@lasalle-il.gov)>; Ruesch, Paul <[ruesch.paul@epa.gov](mailto:ruesch.paul@epa.gov)>; Kondreck, Robert <[kondreck.robert@epa.gov](mailto:kondreck.robert@epa.gov)>  
**Cc:** Peruba, Cory <[Cory.Peruba@carusllc.com](mailto:Cory.Peruba@carusllc.com)>  
**Subject:** RE: Jamie Hicks

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Thank you. This information is helpful. There are trucks delivering to that warehouse regularly and I am sure the next question will be center around what are the trucks delivering if the warehouse does not store any chemicals or material that is used in regular production. Can you help with this as well?

John S. Duncan

Finance Director | City of La Salle  
779.201.5347  
[www.lasalle-il.gov](http://www.lasalle-il.gov)



---

**From:** Anzelc, JoLynn <[JoLynn.Anzelc@carusllc.com](mailto:JoLynn.Anzelc@carusllc.com)>  
**Sent:** Monday, January 23, 2023 2:20 PM  
**To:** John Duncan <[j.duncan@lasalle-il.gov](mailto:j.duncan@lasalle-il.gov)>; Brent Bader <[b.bader@lasalle-il.gov](mailto:b.bader@lasalle-il.gov)>; Ruesch, Paul <[ruesch.paul@epa.gov](mailto:ruesch.paul@epa.gov)>; Kondreck, Robert <[kondreck.robert@epa.gov](mailto:kondreck.robert@epa.gov)>  
**Cc:** Peruba, Cory <[Cory.Peruba@carusllc.com](mailto:Cory.Peruba@carusllc.com)>  
**Subject:** RE: Jamie Hicks

John,

I wanted to circle back with you and provide some more information about the Carus warehouse in question near Jamie Hicks' home.

The security of property and assets is a top priority for any business, including Carus, and typically we do not share these details with members of the public. In the interest of transparency, I'm happy to provide some information. This property is used for storage, primarily old machine parts and scrap metal. To the best of my knowledge, the warehouse is nearly empty and there are no chemicals stored onsite at this location.

I hope this is helpful.

I have copied Cory Peruba, Director of Environmental Health Safety & Security. I know he has been in frequent contact with Paul and Rob, so I'm keeping him in the loop on this request.



**JoLynn Anzelc**  
Communications Manager  
815-224-6535 | [REDACTED]  
[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)  
[carusllc.com](http://carusllc.com)

---

**From:** John Duncan <[j.duncan@lasalle-il.gov](mailto:j.duncan@lasalle-il.gov)>  
**Sent:** Monday, January 23, 2023 12:32 PM  
**To:** Brent Bader <[b.bader@lasalle-il.gov](mailto:b.bader@lasalle-il.gov)>; Ruesch, Paul <[ruesch.paul@epa.gov](mailto:ruesch.paul@epa.gov)>; Kondreck, Robert <[kondreck.robert@epa.gov](mailto:kondreck.robert@epa.gov)>; Anzelc, JoLynn <[JoLynn.Anzelc@carusllc.com](mailto:JoLynn.Anzelc@carusllc.com)>  
**Subject:** Jamie Hicks

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click links or open attachments unless you know the content is safe.

Hi JoLynn. Brent is traveling this afternoon so I returned a call we received from Jamie Hicks today. Mr. Hicks resides at 1409 Porter Ave in La Salle and he wished to discuss a couple of things:

1. He would like to know what specifically is being stored at the warehouse location nearby his home. He wants to make sure steps are being taken to prevent any issues with what is being stored in that location.
2. He believes that area should be secured. He indicated there is a paddle lock gate in that location however according to Mr. Hicks the gate is continuously "dummy locked".

Can you discuss these concerns/questions with your team and get back to us?

Thanks for your help!

John S. Duncan

Finance Director | City of La Salle  
779.201.5347  
[www.lasalle-il.gov](http://www.lasalle-il.gov)



## Brent Bader

---

**From:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>  
**Sent:** Tuesday, January 24, 2023 3:02 PM  
**To:** Brent Bader; John Duncan  
**Cc:** Bliss, Lyndsay  
**Subject:** Carus Update | Porter Avenue Warehouse

Brent,

I'm glad I caught you before your meeting with Jamie. Here is a recap of what we discussed:

- At the end of 2022, Carus secured a new warehouse in Ottawa. To improve operational efficiencies, all new raw materials are being sent to Ottawa.
- Some of our team (myself included) were under the impression that raw material supplies had been depleted at the Porter Avenue warehouse. We were mistaken, but there is limited material left. The materials are non-hazardous and non-flammable. We are in compliance with the storage and transportation of the materials.
- We delayed accessing the Porter Avenue warehouse as long as possible after the fire, but needed to access this last remaining supply of raw material for our phosphates production which is back up and running.
- As discussed, there are 4 truckloads of raw material left and our plan is to remove this by the end of the week provided we can access the property with no disruptions.
- There will still be some non-hazardous, non-flammable raw materials in this storage facility. These are used infrequently and will result in limited truck traffic.

One other note: We take safety, security and transportation seriously. I noted the concerns from our call this morning and raised them directly to Allen Gibbs, our Vice President of Operations. We were able to confirm transportation compliance immediately and are reviewing Jamie's concerns about leaving the property unlocked/unattended.

We appreciate your partnership and hope this information is helpful.



**JoLynn Anzelc**  
Communications Manager  
815-224-6535 | [REDACTED]  
[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)  
[carusllc.com](http://carusllc.com)

## Brent Bader

---

**From:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>  
**Sent:** Tuesday, January 24, 2023 4:15 PM  
**To:** Brent Bader; John Duncan  
**Cc:** Bliss, Lyndsay  
**Subject:** RE: Carus Update | Porter Avenue Warehouse

Brent,

Just checking in... How was your meeting with Jamie?

Please let us know if there is anything else we should be aware of, or any follow up questions for Carus.



**JoLynn Anzelc**  
Communications Manager  
815-224-6535 | [REDACTED]  
[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)  
[carusllc.com](http://carusllc.com)

---

**From:** Anzelc, JoLynn  
**Sent:** Tuesday, January 24, 2023 3:02 PM  
**To:** Brent Bader <b.bader@lasalle-il.gov>; John Duncan <j.duncan@lasalle-il.gov>  
**Cc:** Bliss, Lyndsay <Lyndsay.Bliss@carusllc.com>  
**Subject:** Carus Update | Porter Avenue Warehouse

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We appreciate your partnership and hope this information is helpful.





**JoLynn Anzelc**

Communications Manager

815-224-6535 | [REDACTED]

[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)

[carusllc.com](http://carusllc.com)

## Brent Bader

---

**From:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>  
**Sent:** Tuesday, January 24, 2023 5:17 PM  
**To:** Brent Bader; John Duncan  
**Cc:** Bliss, Lyndsay  
**Subject:** RE: Carus Update | Porter Avenue Warehouse

It's important for you to have prompt, accurate information.

I'll review our calendars and send over a meeting invite for tomorrow.



**JoLynn Anzelc**  
Communications Manager  
815-224-6535 | [REDACTED]  
[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)  
[carusllc.com](http://carusllc.com)

---

**From:** Brent Bader <b.bader@lasalle-il.gov>  
**Sent:** Tuesday, January 24, 2023 5:05 PM  
**To:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>; John Duncan <j.duncan@lasalle-il.gov>  
**Cc:** Bliss, Lyndsay <Lyndsay.Bliss@carusllc.com>  
**Subject:** RE: Carus Update | Porter Avenue Warehouse

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Hi JoLynn,

Do you have time tomorrow to follow-up on this? Any time other than from 10 to 11 a.m.? Mayor Grove is upset that the City was given inaccurate information to share with residents which has setback our communication with them. I've also discussed this with a couple members of the neighborhood and explained the communications error, but I think it would be best to discuss it with everyone so we can all get on the same page.

Thank you,

**Brent Bader**  
Director of Public Relations and Community Development  
Deputy City Clerk  
FOIA Officer  
City of La Salle  
745 Second Street  
La Salle, IL 61301-2501  
P: 815-223-3755 x 5028  
F: 815-223-9508  
[www.lasalle-il.gov](http://www.lasalle-il.gov)



---

**From:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>  
**Sent:** Tuesday, January 24, 2023 4:15 PM  
**To:** Brent Bader <b.bader@lasalle-il.gov>; John Duncan <j.duncan@lasalle-il.gov>  
**Cc:** Bliss, Lyndsay <Lyndsay.Bliss@carusllc.com>  
**Subject:** RE: Carus Update | Porter Avenue Warehouse

Brent,

Just checking in... How was your meeting with Jamie?

Please let us know if there is anything else we should be aware of, or any follow up questions for Carus.



**JoLynn Anzelc**  
Communications Manager  
815-224-6535 | [REDACTED]  
[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)  
[carusllc.com](http://carusllc.com)

---

**From:** Anzelc, JoLynn  
**Sent:** Tuesday, January 24, 2023 3:02 PM  
**To:** Brent Bader <b.bader@lasalle-il.gov>; John Duncan <j.duncan@lasalle-il.gov>  
**Cc:** Bliss, Lyndsay <Lyndsay.Bliss@carusllc.com>  
**Subject:** Carus Update | Porter Avenue Warehouse

Brent,

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One other note: We take safety, security and transportation seriously. I noted the concerns from our call this morning and raised them directly to Allen Gibbs, our Vice President of Operations. We were able to confirm transportation compliance immediately and are reviewing Jamie's concerns about leaving the property unlocked/unattended.

We appreciate your partnership and hope this information is helpful.



**JoLynn Anzelc**  
Communications Manager  
815-224-6535 | [REDACTED]  
[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)  
[carusllc.com](http://carusllc.com)

## Brent Bader

---

**From:** Bliss, Lyndsay <Lyndsay.Bliss@carusllc.com>  
**Sent:** Thursday, January 26, 2023 4:18 PM  
**To:** John Duncan; Brent Bader  
**Cc:** Anzelc, JoLynn  
**Subject:** Carus | Follow Up

Dear Brent and John,

JoLynn and I have reflected on yesterday's conversation and have talked to the team about the mistake that was made regarding material in the Apollo warehouse. We have always considered the City partners—and have enjoyed our relationship with you—and would never intentionally lie to you. We are very sorry.

To ensure something like this never happens again, we are taking two steps: 1) We will require at least three sets of eyes on anything that is sent to you; and 2) We are happy to provide updates, on request, based on the annual *Tier II Emergency and Hazardous Chemical Inventory* annual report for Carus' LLC Apollo warehouse located at 1439 Porter Avenue in LaSalle which the city receives every March. This report lists all of the chemicals we have in the warehouse and, because we move product around based on a plant's availability, there are changes throughout the year. We are happy to discuss those changes as often as you like.

We continue to act in good faith and hope you forgive this misstep. I am happy to discuss with you live, please let me know when you are both available.

Best,

Lyndsay



**Lyndsay M. Bliss**  
Vice President of Human Resources  
815-224-6582 | [REDACTED]  
[lyndsay.bliss@carusllc.com](mailto:lyndsay.bliss@carusllc.com)  
[carusllc.com](http://carusllc.com)

## Brent Bader

---

**From:** Brent Bader  
**Sent:** Tuesday, January 24, 2023 6:04 PM  
**To:** 'Anzelc, JoLynn'; John Duncan  
**Cc:** Bliss, Lyndsay  
**Subject:** RE: Carus Update | Porter Avenue Warehouse

Thanks, JoLynn. We do appreciate your time.

**Brent Bader**  
Director of Public Relations and Community Development  
Deputy City Clerk  
FOIA Officer  
City of La Salle  
745 Second Street  
La Salle, IL 61301-2501  
P: 815-223-3755 x 5028  
F: 815-223-9508  
[www.lasalle-il.gov](http://www.lasalle-il.gov)



---

**From:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>  
**Sent:** Tuesday, January 24, 2023 5:17 PM  
**To:** Brent Bader <b.bader@lasalle-il.gov>; John Duncan <j.duncan@lasalle-il.gov>  
**Cc:** Bliss, Lyndsay <Lyndsay.Bliss@carusllc.com>  
**Subject:** RE: Carus Update | Porter Avenue Warehouse

It's important for you to have prompt, accurate information.

I'll review our calendars and send over a meeting invite for tomorrow.



**JoLynn Anzelc**  
Communications Manager  
815-224-6535 | [REDACTED]  
[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)  
[carusllc.com](http://carusllc.com)

---

**From:** Brent Bader <b.bader@lasalle-il.gov>  
**Sent:** Tuesday, January 24, 2023 5:05 PM  
**To:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>; John Duncan <j.duncan@lasalle-il.gov>  
**Cc:** Bliss, Lyndsay <Lyndsay.Bliss@carusllc.com>  
**Subject:** RE: Carus Update | Porter Avenue Warehouse

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Hi JoLynn,

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Director of Public Relations and Community Development  
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P: 815-223-3755 x 5028  
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---

**From:** Anzelc, JoLynn <[JoLynn.Anzelc@carusllc.com](mailto:JoLynn.Anzelc@carusllc.com)>  
**Sent:** Tuesday, January 24, 2023 4:15 PM  
**To:** Brent Bader <[b.bader@lasalle-il.gov](mailto:b.bader@lasalle-il.gov)>; John Duncan <[j.duncan@lasalle-il.gov](mailto:j.duncan@lasalle-il.gov)>  
**Cc:** Bliss, Lyndsay <[Lyndsay.Bliss@carusllc.com](mailto:Lyndsay.Bliss@carusllc.com)>  
**Subject:** RE: Carus Update | Porter Avenue Warehouse

Brent,

Just checking in... How was your meeting with Jamie?

Please let us know if there is anything else we should be aware of, or any follow up questions for Carus.



**JoLynn Anzelc**  
Communications Manager  
815-224-6535 | [REDACTED]  
[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)  
[carusllc.com](http://carusllc.com)

---

**From:** Anzelc, JoLynn

**Sent:** Tuesday, January 24, 2023 3:02 PM

**To:** Brent Bader <b.bader@lasalle-il.gov>; John Duncan <j.duncan@lasalle-il.gov>

**Cc:** Bliss, Lyndsay <Lyndsay.Bliss@carusllc.com>

**Subject:** Carus Update | Porter Avenue Warehouse

Brent,

I'm glad I caught you before your meeting with Jamie. Here is a recap of what we discussed:

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We appreciate your partnership and hope this information is helpful.



**JoLynn Anzelc**

Communications Manager

815-224-6535 | [REDACTED]

[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)

[carusllc.com](http://carusllc.com)



## Brent Bader

---

**From:** John Duncan  
**Sent:** Thursday, January 26, 2023 8:23 PM  
**To:** Bliss, Lyndsay; Brent Bader  
**Cc:** Anzelc, JoLynn  
**Subject:** RE: Carus | Follow Up

Thank you for your follow up. We appreciate the measures that are in place to prevent reoccurrence as well as the transparency of the inventory in the warehouse. We also appreciate the relationship and are eager to move forward. Keep up your hard work and cleanup efforts. I wish you a very speedy recovery from the fire.

John S. Duncan

Finance Director | City of La Salle  
779.201.5347  
[www.lasalle-il.gov](http://www.lasalle-il.gov)



---

**From:** Bliss, Lyndsay <Lyndsay.Bliss@carusllc.com>  
**Sent:** Thursday, January 26, 2023 4:18 PM  
**To:** John Duncan <j.duncan@lasalle-il.gov>; Brent Bader <b.bader@lasalle-il.gov>  
**Cc:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>  
**Subject:** Carus | Follow Up

Dear Brent and John,

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To ensure something like this never happens again, we are taking two steps: 1) We will require at least three sets of eyes on anything that is sent to you; and 2) We are happy to provide updates, on request, based on the annual *Tier II Emergency and Hazardous Chemical Inventory* annual report for Carus' LLC Apollo warehouse located at 1439 Porter Avenue in LaSalle which the city receives every March. This report lists all of the chemicals we have in the warehouse and, because we move product around based on a plant's availability, there are changes throughout the year. We are happy to discuss those changes as often as you like.

We continue to act in good faith and hope you forgive this misstep. I am happy to discuss with you live, please let me know when you are both available.

Best,

Lyndsay



**Lyndsay M. Bliss**  
Vice President of Human Resources  
815-224-6582 | [REDACTED]  
[lyndsay.bliss@carusllc.com](mailto:lyndsay.bliss@carusllc.com)  
[carusllc.com](http://carusllc.com)

## Brent Bader

---

**From:** Stroner, Sarah <Sarah.Stroner@carusllc.com>  
**Sent:** Thursday, January 19, 2023 3:10 PM  
**To:** Brent Bader; Chris Pozzi  
**Cc:** Anzelc, JoLynn; Kreiser, Becky  
**Subject:** RE: [EXTERNAL] RE: [EXTERNAL] RE: City of La Salle and La Salle County Health Department daily hotline updates

Calling you first Brent, then conferencing in Chris!

Thanks,



**Sarah Stroner**  
Sr. HR Business Partner  
815-224-6638 | [REDACTED]  
[sarah.stroner@carusllc.com](mailto:sarah.stroner@carusllc.com)  
[carusllc.com](http://carusllc.com)

---

**From:** Brent Bader <b.bader@lasalle-il.gov>  
**Sent:** Thursday, January 19, 2023 3:01 PM  
**To:** Chris Pozzi <cpozzi@lasallecountyil.gov>  
**Cc:** Stroner, Sarah <Sarah.Stroner@carusllc.com>; Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>; Kreiser, Becky <Becky.Kreiser@carusllc.com>  
**Subject:** Re: [EXTERNAL] RE: [EXTERNAL] RE: City of La Salle and La Salle County Health Department daily hotline updates

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Hi, all,

Just getting back to my desk. Did I miss a Teams invite? If so, sorry, but I am available.

Thanks,

**Brent Bader**  
Director of Public Relations and Community Development  
Deputy City Clerk  
FOIA Officer  
City of La Salle  
745 Second Street  
La Salle, IL 61301-2501  
P: 815-223-3755 x 5028  
F: 815-223-9508  
[www.lasalle-il.gov](http://www.lasalle-il.gov)



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**From:** Chris Pozzi <cpozzi@lasallemountyil.gov>  
**Sent:** Wednesday, January 18, 2023 2:24 PM  
**To:** Brent Bader <b.bader@lasalle-il.gov>  
**Cc:** Stroner, Sarah <Sarah.Stroner@carusllc.com>; Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>; Kreiser, Becky <Becky.Kreiser@carusllc.com>  
**Subject:** Re: [EXTERNAL] RE: [EXTERNAL] RE: City of La Salle and La Salle County Health Department daily hotline updates

3 would be better as I have a meeting/call at 9,10,11,&12

Sent from my iPhone

On Jan 18, 2023, at 2:07 PM, Brent Bader <b.bader@lasalle-il.gov> wrote:

EXTERNAL MESSAGE

Either works for me! Teams call would be great, thank you.

**Brent Bader**  
Director of Public Relations and Community Development  
Deputy City Clerk  
FOIA Officer  
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P: 815-223-3755 x 5028  
F: 815-223-9508  
[www.lasalle-il.gov](http://www.lasalle-il.gov)

<image001.jpg>

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**From:** Stroner, Sarah <Sarah.Stroner@carusllc.com>  
**Sent:** Wednesday, January 18, 2023 2:05 PM  
**To:** Brent Bader <b.bader@lasalle-il.gov>; Chris Pozzi <cpozzi@lasallemountyil.gov>; Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>  
**Cc:** Kreiser, Becky <Becky.Kreiser@carusllc.com>  
**Subject:** RE: [EXTERNAL] RE: City of La Salle and La Salle County Health Department daily hotline updates

Wonderful! Would 1pm or 3pm tomorrow work better for you?

I can schedule a Teams call if that works for you?

Thanks,

<image002.png>

**Sarah Stroner**

Sr. HR Business Partner

815-224-6638 | [REDACTED]

[sarah.stroner@carusllc.com](mailto:sarah.stroner@carusllc.com)

[carusllc.com](http://carusllc.com)

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**From:** Brent Bader <[b.bader@lasalle-il.gov](mailto:b.bader@lasalle-il.gov)>

**Sent:** Wednesday, January 18, 2023 8:42 AM

**To:** Chris Pozzi <[cpozzi@lasallemountyil.gov](mailto:cpozzi@lasallemountyil.gov)>; Stroner, Sarah <[Sarah.Stroner@carusllc.com](mailto:Sarah.Stroner@carusllc.com)>; Anzelc, JoLynn <[JoLynn.Anzelc@carusllc.com](mailto:JoLynn.Anzelc@carusllc.com)>

**Cc:** Kreiser, Becky <[Becky.Kreiser@carusllc.com](mailto:Becky.Kreiser@carusllc.com)>

**Subject:** RE: [EXTERNAL] RE: City of La Salle and La Salle County Health Department daily hotline updates

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I can be available Thursday afternoon.

**Brent Bader**

Director of Public Relations and Community Development

Deputy City Clerk

FOIA Officer

City of La Salle

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La Salle, IL 61301-2501

P: 815-223-3755 x 5028

F: 815-223-9508

[www.lasalle-il.gov](http://www.lasalle-il.gov)

<image001.jpg>

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**From:** Chris Pozzi <[cpozzi@lasallemountyil.gov](mailto:cpozzi@lasallemountyil.gov)>

**Sent:** Wednesday, January 18, 2023 7:56 AM

**To:** Stroner, Sarah <[Sarah.Stroner@carusllc.com](mailto:Sarah.Stroner@carusllc.com)>; Brent Bader <[b.bader@lasalle-il.gov](mailto:b.bader@lasalle-il.gov)>; Anzelc, JoLynn <[JoLynn.Anzelc@carusllc.com](mailto:JoLynn.Anzelc@carusllc.com)>

**Cc:** Kreiser, Becky <[Becky.Kreiser@carusllc.com](mailto:Becky.Kreiser@carusllc.com)>

**Subject:** RE: [EXTERNAL] RE: City of La Salle and La Salle County Health Department daily hotline updates

I am available this am, Thursday afternoon , or Friday through 2

Chris Pozzi, B.S., LEHP, CPHA

Public Health Administrator

LaSalle County Health Department

717 E Etna Road

Ottawa, IL 61350

815-433-3366, ext. 74199

**From:** Stroner, Sarah <Sarah.Stroner@carusllc.com>  
**Sent:** Tuesday, January 17, 2023 5:06 PM  
**To:** Brent Bader <b.bader@lasalle-il.gov>; Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>; Chris Pozzi <cpozzi@lasallecountyil.gov>  
**Cc:** Kreiser, Becky <Becky.Kreiser@carusllc.com>  
**Subject:** [EXTERNAL] RE: City of La Salle and La Salle County Health Department daily hotline updates

EXTERNAL MESSAGE

Hi Brent and Chris!

It's great to "virtually" meet you! I just spent my first day working with the team on the hotline and am working on getting my arms around the data. Becky Kreiser has also been looped into our team and she is the individual that works with all of our insurance companies as we continue to navigate this situation.

What I can tell you as of right now is that the number of property related concerns far outweigh the number of health related concerns. Of the property related concerns, homes and vehicles are the top two reasons why people are calling the hotline.

I'm thinking that maybe a call with the two of you, Becky and myself would be helpful in the next day or two. If so, please let me know your availability and we can work to get something scheduled!

Thanks,

<image003.png>

**Sarah Stroner**  
Sr. HR Business Partner  
815-224-6638 | [REDACTED]  
sarah.stroner@carusllc.com  
carusllc.com

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**From:** Brent Bader <b.bader@lasalle-il.gov>  
**Sent:** Tuesday, January 17, 2023 4:46 PM  
**To:** Anzelc, JoLynn <JoLynn.Anzelc@carusllc.com>; cpozzi@lasallecountyil.gov; Stroner, Sarah <Sarah.Stroner@carusllc.com>  
**Subject:** RE: City of La Salle and La Salle County Health Department daily hotline updates

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click links or open attachments unless you know the content is safe.

Hi, Sarah!

I appreciate your time in helping get us data information as you can. JoLynn and I discussed possibly being looped in on the spreadsheet already being maintained. I know Chris will also be interested in identifying any health-related calls as well. I understand most of these will be referred to primary physicians but this also gives us an idea of what the current concerns of the community are as well as assists us if there's any need for further information outreach as well.

I look forward to working with you as we look to get information on how the hotline has been going so far.

Thank you!

**Brent Bader**  
Director of Public Relations and Community Development  
Deputy City Clerk  
FOIA Officer  
City of La Salle  
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P: 815-223-3755 x 5028  
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[www.lasalle-il.gov](http://www.lasalle-il.gov)

<image001.jpg>

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**From:** Anzelc, JoLynn <[JoLynn.Anzelc@carusllc.com](mailto:JoLynn.Anzelc@carusllc.com)>  
**Sent:** Monday, January 16, 2023 4:32 PM  
**To:** Brent Bader <[b.bader@lasalle-il.gov](mailto:b.bader@lasalle-il.gov)>; [cpozzi@lasallecountyil.gov](mailto:cpozzi@lasallecountyil.gov); Stroner, Sarah <[Sarah.Stroner@carusllc.com](mailto:Sarah.Stroner@carusllc.com)>  
**Subject:** FW: City of La Salle and La Salle County Health Department daily hotline updates

Brent and Chris,

I want to introduce you to Sarah Stroner, our Senior Human Resource Business Partner.

She has graciously offered to "captain" our Carus community hotline team and she will be managing our daily data rollup. Sarah will be the best point of contact for any questions you have about the hotline, and she will be proactively updating you with data about our accomplishments.

I am of course still available as a contact person for anything Carus related!

<image004.png>

**JoLynn Anzelc**  
Communications Manager  
815-224-6535 | [REDACTED]  
[jolynn.anzelc@carusllc.com](mailto:jolynn.anzelc@carusllc.com)  
[carusllc.com](http://carusllc.com)

---

**From:** Tim Postula <[tim.postula@gmail.com](mailto:tim.postula@gmail.com)>  
**Sent:** Monday, January 16, 2023 11:43 AM  
**To:** Anzelc, JoLynn <[JoLynn.Anzelc@carusllc.com](mailto:JoLynn.Anzelc@carusllc.com)>  
**Subject:** Fwd: City of La Salle and La Salle County Health Department daily hotline updates

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----- Forwarded message -----

From: **Brent Bader** <[b.bader@lasalle-il.gov](mailto:b.bader@lasalle-il.gov)>  
Date: Sat, Jan 14, 2023 at 2:42 PM

Subject: City of La Salle and La Salle County Health Department daily hotline updates  
To: Tim Postula <[tim.postula@gmail.com](mailto:tim.postula@gmail.com)>, Chris Pozzi <[cpozzi@lasallegov.il.gov](mailto:cpozzi@lasallegov.il.gov)>

Hello all,

I'm following up on the conversation I've had with Tim regarding a daily update on the status of the hotline calls. Thank you for being agreeable and continuing to be transparent with regards to resident concerns. It's certainly a relief to know that most of the concerns we've heard thus far with regards to staining are being addressed. As discussed on the phone, both myself and Chris Pozzi with the La Salle County Health Department would like to be in the loop with regards to what you're seeing on the calls. This will give us all a great understanding of what the residents' concerns are, how they're being addressed and if there's something we can do to help information outreach. I can then also take this information back to City officials as well as residents when we are asked if residents' concerns are being addressed by Carus.

As discussed on the phone, I figured the best way to do that between the three parties is to operate a shared spreadsheet. It shouldn't be too difficult to update this daily especially when those calls begin to dwindle in the coming days as people have their concerns addressed. I've attached a link below to a spreadsheet I made that we should all be able to see.

[Carus Hotline Log - City of La Salle and La Salle County Health Department Updates](#)

If we can, as time allows, backdate the calls received so far as I expect those will be the most calls received. This way we have an idea of how it's been going thus far.

Feel free to reach out with any questions and thank you!

**Brent Bader**

Director of Public Relations and Community Development  
Deputy City Clerk  
FOIA Officer  
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[www.lasalle-il.gov](http://www.lasalle-il.gov)

<image001.jpg>

Please note our new email domain changed to the [@lasallegov.il.gov](mailto:@lasallegov.il.gov) domain. The old [@lasallegov.org](mailto:@lasallegov.org) domain will be active for a time, but, please update your contact information to reflect the new email domain for current contact information.

Please note our new email domain changed to the [@lasallegov.il.gov](mailto:@lasallegov.il.gov) domain. The old [@lasallegov.org](mailto:@lasallegov.org) domain will be active for a time, but, please update your contact information to reflect the new email domain for current contact information.



## Brent Bader

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**From:** Stroner, Sarah <Sarah.Stroner@carusllc.com>  
**Sent:** Thursday, January 19, 2023 4:48 PM  
**To:** Brent Bader  
**Cc:** Chris Pozzi  
**Subject:** Individual to Contact

Hi Brent,

Here is the information for the individual that is concerned about the parks and baseball fields. Would you be able to please give him a call tomorrow?

Josh	Bushing	815-228-1887	1806 Porter Ave
------	---------	--------------	-----------------

Thanks,



**Sarah Stroner**  
Sr. HR Business Partner  
815-224-6638 | [REDACTED]  
[sarah.stroner@carusllc.com](mailto:sarah.stroner@carusllc.com)  
[carusllc.com](http://carusllc.com)

## Brent Bader

---

**From:** Brent Bader  
**Sent:** Thursday, January 26, 2023 9:40 AM  
**To:** Stroner, Sarah  
**Subject:** RE: Temple call to hotline this morning

Awesome, thanks! He said he would likely call us back if needed.

**Brent Bader**  
Director of Public Relations and Community Development  
Deputy City Clerk  
FOIA Officer  
City of La Salle  
745 Second Street  
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F: 815-223-9508  
[www.lasalle-il.gov](http://www.lasalle-il.gov)



---

**From:** Stroner, Sarah <Sarah.Stroner@carusllc.com>  
**Sent:** Thursday, January 26, 2023 9:17 AM  
**To:** Brent Bader <b.bader@lasalle-il.gov>  
**Subject:** RE: Temple call to hotline this morning

Thanks Brent,

This is perfect, as soon as I got this message, I gave Wayne a call before he could even call the hotline and talked to him for about 29 minutes. I gave him all the information he needed. I believe he is satisfied with the information I gave him, but feel free to give him a call to follow up if you would like!

Thanks,



**Sarah Stroner**  
Sr. HR Business Partner  
815-224-6638 | [REDACTED]  
[sarah.stroner@carusllc.com](mailto:sarah.stroner@carusllc.com)  
[carusllc.com](http://carusllc.com)

---

**From:** Brent Bader <b.bader@lasalle-il.gov>  
**Sent:** Thursday, January 26, 2023 8:45 AM

**To:** Stroner, Sarah <Sarah.Stroner@carusllc.com>

**Subject:** Temple call to hotline this morning

EXTERNAL EMAIL: This email originated from outside of the organization. Do not click links or open attachments unless you know the content is safe.

Hi Sarah,

The hotline will be getting a call from Wayne Temple today. He was at our meeting Monday (very kind) and said he was waiting on a claim number from Carus and hadn't heard back. But he has feed that is contaminated and is running out of the reserves, he said the Dept. of Ag warned against using the feed as did his veterinary connections. He also has material that is stained, but believes a good cleaning may solve that issue.

Just a heads up, thank you,

**Brent Bader**

Director of Public Relations and Community Development

Deputy City Clerk

FOIA Officer

City of La Salle

745 Second Street

La Salle, IL 61301-2501

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